### Transforming Mobile Retailing





## July Systems Overview

Integrated Mobile Marketplace Solutions for Smart Mobile Retailing

WCA Mobile Retailing Panel February 21, 2006

- Provides integrated mobile marketplace solutions, that enable smart mobile content retailing by mobile operators, MVNOs, cross-operator retailers, content providers, media companies & brands
- Solutions deployed in US and Europe with multiple operator & other mobile retailer customers who reach over 220 million consumers worldwide.
- Headquartered in Silicon Valley, Global Product Center in Bangalore, India. European offices in Germany & UK.
- 92 member multi-domain global team Including 69 in product development, implementation, and operations; and 15 in sales, marketing and business development
- Funding from leading VC's Motorola Ventures, Charles River Ventures, NeoCarta Ventures, WestBridge Capital, Jumpstartup, Acer Technology Ventures, and Silicon Valley Bancshares
- Strategic relationship with Motorola July's IMM system is integrated into Motorola's GAMA (Global Applications Management Architecture) and Motorola is one of July's channel partners



## **Market Opportunity**



115 million global mobile data subscribers as of early 2004<sup>1</sup>
Expected to reach 1.2 billion by 2008 on full-feature handsets<sup>2</sup>



## **\$18.4 billion**









\$10.3 billion mobile entertainment revenues in 2004<sup>3</sup>

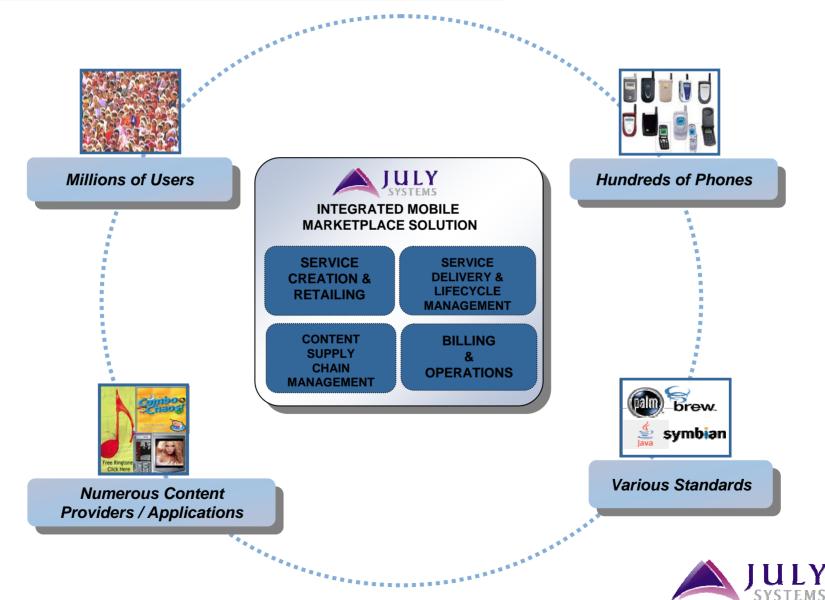
Forecast to increase 5x to \$51.1 billion by 2008<sup>3</sup>

Market potential & consumers exist.

## But can the industry deliver?

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## Managing Complexity in the Mobile Value Chain



- Mobile content retail today is an unnatural experience for most mobile users
- Retailers not realizing full potential
  - Long time-to-market cycle
  - Undifferentiated download services
  - Inflexibility in managing live services
  - 'One-style-fits-all' approach



# Solutions are built around the three pillars of mobile content retail







## **Community**

Merchandising

Personalization

Dynamic content packaging

Flexible pricing models

Intelligent presentation

User-aware recommendation

Personalized pricing

- Gifting
- Referrals



Targeted promotion & campaign management

## **Smart Merchandising**

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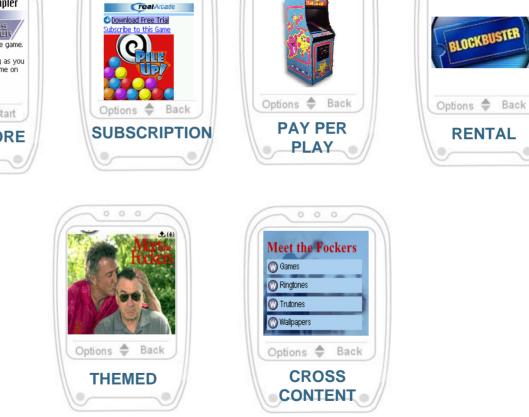


**Bundled Cross** 

**Content Discovery** 

#### Flexible Pricing Models

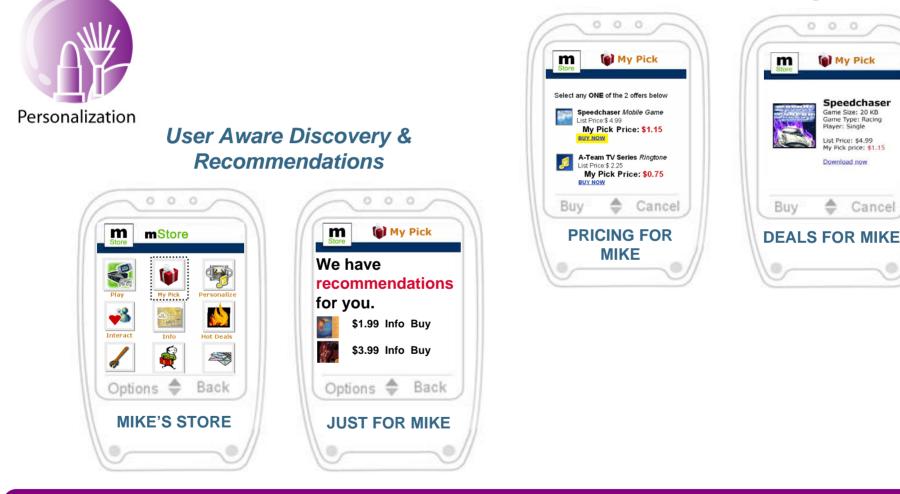
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Enable consumers to easily discover and buy mobile services. Increase revenues by offering differentiated pricing to various consumer segments.

## Personalized Discovery, Recommendations & Pricing

#### **Personalized Pricing**

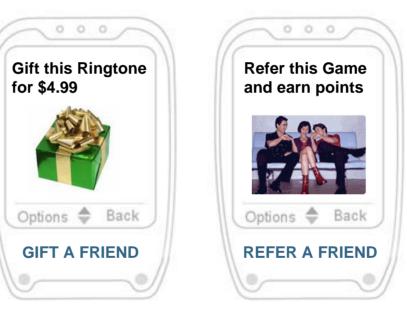


Decrease consumer churn through personalized features. Drive additional purchase by up-selling consumers to value added packages.

## **Building Communities & Interactivity**



#### **Community Oriented Features**



Generate "stickiness" & value by enabling intra-community dialogues – consumers want to share interests, idiosyncrasies, needs and preferences.

## For All Types of Mobile Content

Games

**Tones** 

**Music Downloads** 

**Pictures** 

Video Clips

Streaming

& More!

10

July provides smart retailing solutions across all mobile content types.

ee Ringtone:

- -

Click Here

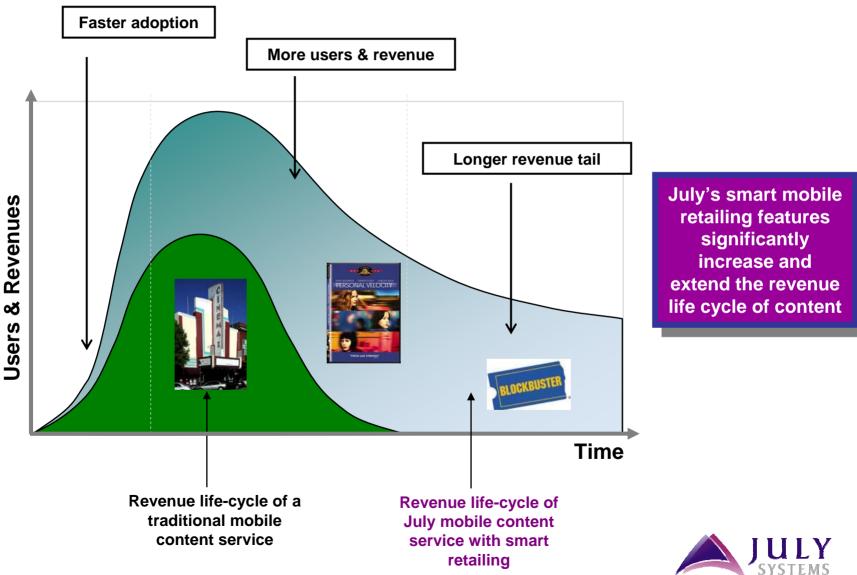






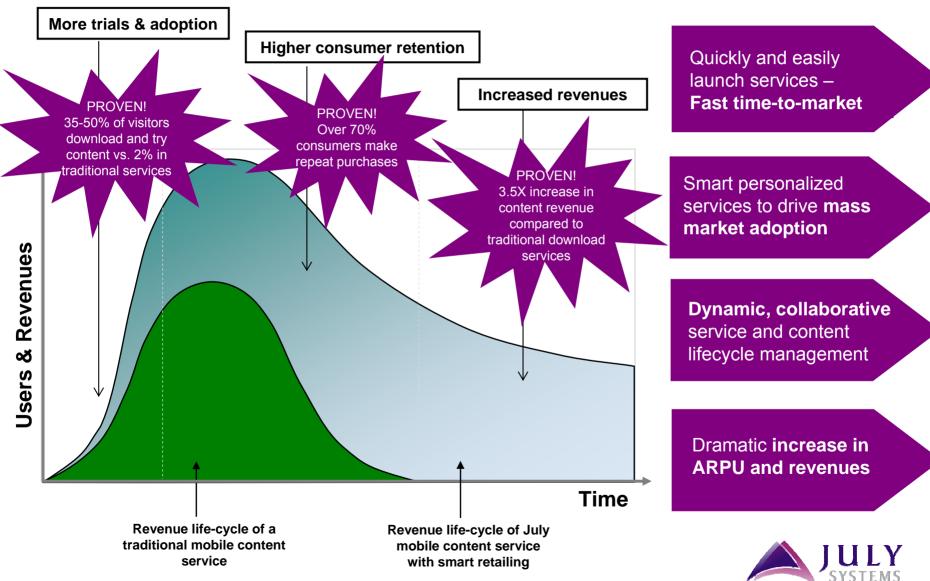


## Extending the Revenue Life-Cycle of Content



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### **Customer Impact**



## Benefits for the All in the Value Chain

#### **Content Players**

- Reach new consumer segments
- Choice on pricing and packaging
- Maximize revenue over life-cycle





#### **Retailers (Operator & Non-Operator)**

- Advanced retailing capabilities to build consumer relationships and increase consumer spending
- Dynamically launch and manage services in real-time

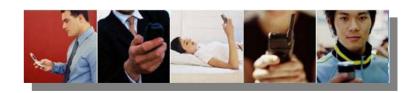
#### **Billing & Transport**

Increase traffic/usage & billing revenues



#### Consumers

 Get a richer user experience with simple, innovative, & personalized services





## **Thank You**

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## What July Does

- July provides end-to-end integrated mobile marketplace solutions to reach the mass-market:
  - Smart Mobile Content Retailing Stores → managed stores with smart retailing capabilities
  - Smart Mobile Content Malls → managed malls consisting of sets of integrated stores
  - Smart Mobile Marketplace Platform → infrastructure platform product for creating, deploying, & managing mobile stores and malls.



- *Merchandizing* (e.g. try before you buy, flexible pricing, content bundling)
- *Personalization* (e.g. user-aware content discovery, dynamic user-aware pricing)
- **Community** (e.g. gifting and referrals)

 $\rightarrow$ Across all content types





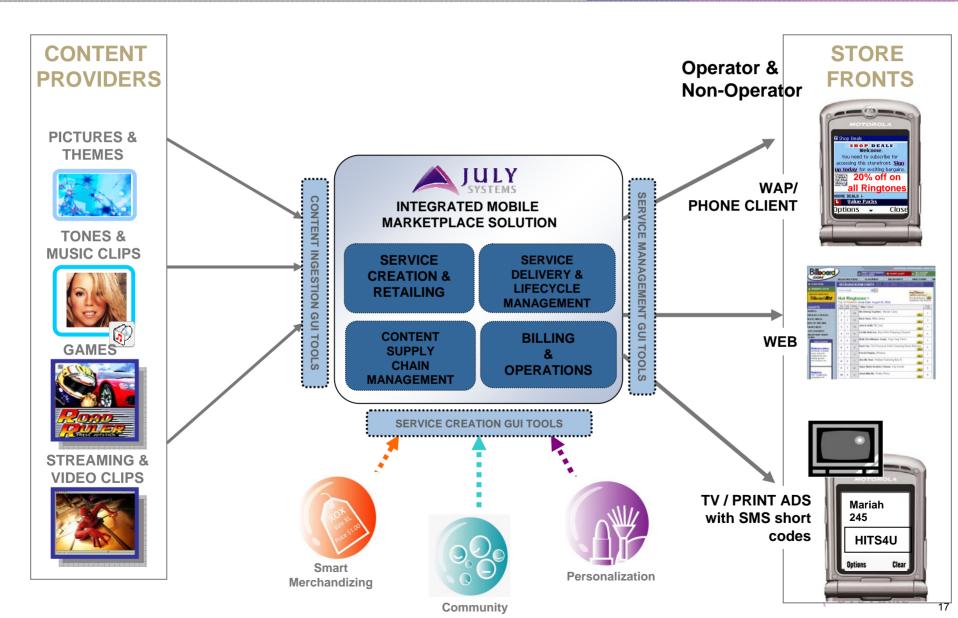




## To deliver profitable collaborative marketplace solutions for smart, personalized retailing of mobile content



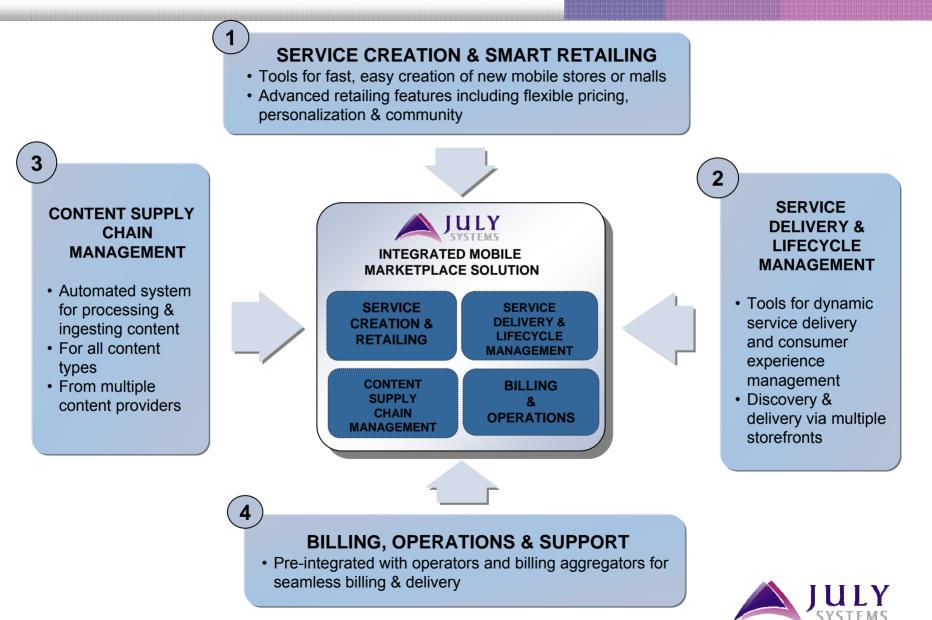
## **Integrated Mobile Marketplace (IMM)**



## **BACK-UP SLIDES**



## Integrated Mobile Marketplace Platform (IMM)

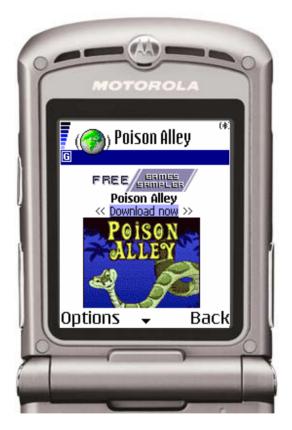


## Case Study 1 Cingular Free Games Sampler



## Games Sampler Store: Smart Retailing in Action



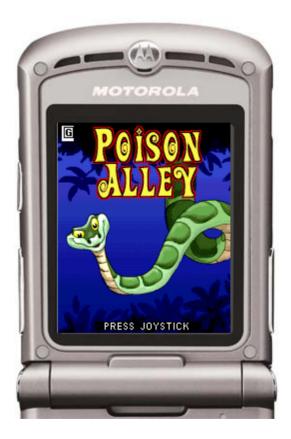






### Free Trial / Try-Before-Buy Model







## **Flexible Pricing Offers**









### **In-Game Merchandising**





## Games Sampler Store on Cingular: Impact on Consumers

- Description Live service with over 800,000 games downloaded
  - Smart merchandizing of mobile games (try-before-you-buy, rental pricing, pay-per-use, along with full download options)
  - Personalization (personalized pricing initial purchases determine subsequent options offered)
- Try-before-you-buy: Increases the number of consumers buying
  - Results in 50% in download rate for free trial versus 2% for full-download without try before you buy
  - ~55% increase in purchase of full downloads compared to a service without "try-before-youbuy"

## Addressable consumer base increases significantly

- Number of consumers who buy increases by addressing the pay-per-play and rental model consumer segments in addition to the full-download consumer segment
- Full-downloads are not cannibalized with the introduction of new pricing options

## Smart service discovery: Increase in repeat use

- 48% of the consumers who played then downloaded another game from the in-game catalog
  - Reduces drop-off after free trial expiration of first download
  - Reduces number of clicks to access another game to try it



## Revenue Impact for Operator, Content Provider

	Typical Games Service	July Games Sampler Store
No. of visitors to WAP site	100	100
Download rate	2%	50%
Number of users	2	50
No of downloads/user	1	1.7
Total games downloaded	2	85
Transport revenue per game	\$1	\$1
Total Transport revenue	\$2	\$85
Conversion rate visitors to paid use	2%	10%
Total number of purchaser	2	10 (~3 full download, ~3 rental, ~3 pay per view)
Average retail price realized per purchaser	\$5	\$3.5
Total Content revenue	\$10	\$35
Total revenue	\$12	\$120

#### Transport revenue up to 40x – Content revenue up 3.5x